



Product Comparison Worksheet



X >Standard O>Optional NA> Not Available

Workflow R **WorkFlow M** **WorkFlow W** **MPulse Gold**
Maintenance **Preventive** **Combined**
Request Organizer **Maintenance** **Workorder System**
Scheduler

<i>Work Order creation & management</i>				
Emergency <u>and</u> corrective work orders	X	X	X	X
Multi asset work orders	X	X	X	X
Multi asset employee assignments on orders	X	X	X	X
Assignment of work order priority	X	X	X	X
Cost center tracking on work orders	X	X	X	X
Quick list of all work orders with drill down capabilities	X	X	X	X
Labor and misc. costs included on work orders	X	X	X	X
Quick print for multiple work orders	X	X	X	X
Tasks, instructions, & safety procedures printed on work orders	X	X	X	X
Cancelled work orders can be added to history	X	X	X	X
Media file linking for work orders	X	X	X	X
Allows for work order authorization	NA	NA	NA	X
Supports failure code (fault, reason, repair, results) for analysis	X	X	X	X
Four custom fields available for additional information tracking	X	X	X	X
History of closed work orders (Editable w/ user rights)	X	X	X	X
Browser based request status checking	X	NA	X	X
Automatic generation of work orders from scheduled maintenance (selectable)	NA	X	X	X
Automatic generation of work orders from maintenance requests (selectable)	X	NA	X	X
Automatic email of work orders to assigned personnel	X	X	X	X
Multi-task work orders	NA	X	X	X
Cost of inventory included on work orders	O	O	O	X
Automatic purchase requisition generation for work order inventory	O	O	O	X
Maintenance help desk supported to quickly create work orders	X	NA	X	X
Browser based maintenance requesting from users outside of program	X	NA	X	X
Convert inbound emails to work requests	X	NA	X	X

<i>Preventive Maintenance Scheduling</i>	R	M	W	Gold
Ability to scheduled multiple task on one PM	NA	X	X	X
Ability to schedule multiple assets on one PM	NA	X	X	X
Ability to schedule multiple employees and/or contractors to a PM	NA	X	X	X
Scheduled maintenance automatically links an employee or contractor	NA	X	X	X
Scheduled weekend maintenance optionally rolls to weekday	NA	X	X	X
Show scheduled PMs due up to five years out.	NA	X	X	X
PMs can be scheduled on an incremental floating schedule	NA	X	X	X
Automatic Work Order creation on PM due date	NA	X	X	X
PMs can be scheduled to occur on a fixed date	NA	X	X	X
Media file linking for scheduled maintenance records	NA	X	X	X
Scheduled maintenance can automatically link inventory to PM	NA	O	O	X
PMs can be scheduled using meter readings i.e., miles, hours, etc.	NA	O	O	X

<i>Management Tools</i>	R	M	W	Gold
100% translatable text for customization	X	X	X	X
Customizable tool tips for 'mouse over' instructions	X	X	X	X
Automatic notification of urgent maintenance request	X	X	X	X
Visually shows when work orders are overdue in Maintenance Advisor	X	X	X	X
Pull down menus can be pre-populated and locked	X	X	X	X
Field level security and blanking by user group	X	X	X	X
Read / write / blank menu security by user groups	X	X	X	X
Automatic numbering system can be customized to fit user needs	X	X	X	X
Ability to designate required fields	X	X	X	X
User groups can be created and assigned group access rights	X	X	X	X
Can be integrated with Windows™ Authentication (Active Directory)	X	X	X	X
Assignable functionality rights to user groups	X	X	X	X
Tab and form level security by user groups	X	X	X	X
Maintenance Advisor calendar shows due dates, allows drill down and drag and drop	X	X	X	X
User customizable program opening menu	X	X	X	X
Visually shows when PMs are overdue in Maintenance Advisor	NA	X	X	X
Visually displays purchase requisitions and back order due dates	O	O	O	X
Linked data tables for suppliers, manufacturers, and contractors	O	O	O	X
User configurable web interface (InfoNet)	X	NA	X	X
Integrated email notification system	X	X	X	X

<i>Inventory Program</i>	R	M	W	Gold
Allows use of bar coding for easy accurate inventory data entry	O	O	O	X
Tracks inventory parts and supply items separately	O	O	O	X
Creates automatic reorder list based on min / max settings	O	O	O	X
Has "Where Used" tab for viewing link to assets	O	O	O	X
Shows encumbered parts on work orders	O	O	O	X
Tracks last price paid	O	O	O	X
Maintains closed requisitions in history	O	O	O	X
Prints part, supply, and tool catalog	O	O	O	X
Generates requisitions and preferred supplier and shipper	O	O	O	X
Unlimited inventory database size	O	O	O	X
Stores comments with all inventory records	O	O	O	X
Tracks quantities of parts on order	O	O	O	X
Tracks due dates on partial shipments	O	O	O	X
Non-stock inventory items	O	O	O	X
Advanced pick list for multiple selections	O	O	O	X
Can attach media file to parts, supplies or tools	O	O	O	X
Two user customizable fields available for each record type	O	O	O	X
Extensive number of inventory reports available	O	O	O	X
Employees and Contractors				
Data table for employee records	X	X	X	X
Tracks craft for employees	X	X	X	X
Hot buttons to employee e-mail address	X	X	X	X
Tracks important dates such as hire, birthday, and anniversary	X	X	X	X
Quick reporting for employee and contractor work history	X	X	X	X
Can assign an hourly rate for labor costing	X	X	X	X
Data table for contractor records	O	O	O	X
Contractors can be assigned to work orders for outsourcing	O	O	O	X
Contractors can be assigned to PMs for outsourcing	O	O	O	X
Maintains database of tools supplied to employees and contractors	O	O	O	X

<i>Asset Management</i>	R	M	W	Gold
Asset tree graphically shows asset linking and nesting	X	X	X	X
Asset tree can be displayed by location, system, cost center, or department	X	X	X	X
Has unique asset type for Equipment	X	X	X	X
Has unique asset type for Buildings	X	X	X	X
Assets can be taken "out of service" but kept in the database	X	X	X	X
Can view work order history for a specific asset	X	X	X	X
Global fields for linking assets to Locations, Departments & Systems	X	X	X	X
View open, overdue, and on-hold work orders for any asset	X	X	X	X
Each asset type has two customizable data fields	X	X	X	X
Links capital assets to work orders.	X	X	X	X
Can link multiple assets to work orders or scheduled maintenance records	X	X	X	X
Stores time stamp and personalized comments with all asset records	X	X	X	X
Unlimited asset database size	X	X	X	X
Has unique asset type for Grounds	O	O	O	X
Has unique asset type for Vehicles	O	O	O	X
Has unique asset type for Rooms	O	O	O	X
Inventory items can be linked to capital assets (parts list)	O	O	O	X
Can view list of linked keys for an asset	O	O	O	X
Multiple media files can be linked to a capital asset	X	X	X	X
Meter tracking - maintain & report on past meter readings & dates	O	O	O	X
Each asset type may have a template for customization	NA	NA	NA	X
Asset templates can have unlimited number of customizable fields	NA	NA	NA	X
Can view scheduled maintenance list for a specific asset	NA	X	X	X

<i>Reporting Features</i>	R	M	W	Gold
Can create asset specific reports	X	X	X	X
Ability to print a file in variety of file formats for exporting	X	X	X	X
Comprehensive range of predesigned report formats included	X	X	X	X
Reports can be viewed in a window before being sent to printer, or emailed or faxed	X	X	X	X
Reports for open, closed, and on hold work orders	X	X	X	X
Full range of reports for work order history	X	X	X	X
List views in records can be printed providing infinite number of reports	X	X	X	X
Ability to sort and filter all reports	X	X	X	X
Ability to save sort and filters for future list	X	X	X	X
Drill down capability when report is printed to a window	X	X	X	X
Ability to email reports and work orders	X	X	X	X
Customizable reports using Crystal Reports 9.0	X	X	X	X
Section for storing customized reports created in Crystal Reports	X	X	X	X
Advanced look up, sort, and filtering capabilities	X	X	X	X
Up to 200 pre-formatted reports ship with system	O	O	O	X
Graphic reports for comparative analysis	NA	NA	NA	X
Standard graphic reports are part of program	NA	NA	NA	X
View asset repair history via web browser (InfoNet)	X	NA	X	X
View asset maintenance schedule via web browser (InfoNet)	X	NA	X	X
View employee work load via web browser (InfoNet)	X	NA	X	X
View status of work request via web browser (InfoNet)	X	NA	X	X

<i>User Interface</i>	R	M	W	Gold
System map available to guide you through program	X	X	X	X
Open in multiple windows in cascaded, vertical or horizontal style	X	X	X	X
Drag and drop from asset tree or another window	X	X	X	X
Field level security allows blanking of unused data fields	X	X	X	X
Work in familiar form view or spread sheet like <i>List View</i>	X	X	X	X
Navigation buttons for easy movement through program	X	X	X	X
Tool tips, which are editable, to assist in reminding user of functions	X	X	X	X
Individual records use tab interface for additional information	X	X	X	X
Full search capability on all record types	X	X	X	X
Dual Languages: English and Spanish user configurable	X	X	X	X
All field labels are customizable in the field	X	X	X	X
Rich, 'purpose built' client user interface	X	X	X	X
Web based interface for external users to create maintenance request	X	NA	X	X

<i>Additional Features</i>	R	M	W	Gold
Ships with Microsoft SQL Server Express 2005)	X	X	X	X
Upgradeable to advanced versions of Microsoft SQL Server 2000 and 2005(O)	X	X	X	X
Fast, friendly technical support via Internet, e-mail, and telephone	X	X	X	X
Compatible with Terminal Server/Citrix environments	X	X	X	X
"Paperless" capability using MPulse Mobile Works (O)	X	X	X	X
Directly connects to Internet and e-mail	X	X	X	X
Multiple database support for server based computing	X	X	X	X
Vertical scalability and expandable with no loss of data or investment	X	X	X	X
Application Hosting Service (AHS) available through MPulse (O)	X	X	X	X
Microsoft .Net Connected product	X	X	X	X
Natively "hostable" without use of terminal server type software	X	X	X	X
Can attach and view MS-Word Documents to records	X	X	X	X
Can attach and view Adobe .pdf files to records	X	X	X	X
Can attach and view graphic files (.jpg, .gif, .bmp) to records	X	X	X	X
Can attach and view AutoCAD® drawings (.dwg or .dxf) to records	X	X	X	X
Can attach and view web pages to records	X	X	X	X
Time tracking on work orders for Start time & Elapsed time (creates time card)	X	X	X	X
Includes MPulse Account Manager Program	X	X	X	X
Tracks and links keys and locks to employees and assets	O	O	O	X